

# TOP TIPS TO MAKE YOUR SHOP AUTISM FRIENDLY



Loud music, announcements, sounds from tills and other shoppers can be unbearable for some and overwhelming for many.



Quieter hours in store make visits much more bearable for customers with Autism.



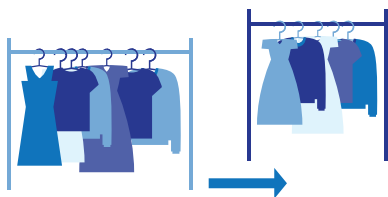
If there's a lot of noise in your store could you offer ear defenders for customers to wear whilst they visit?



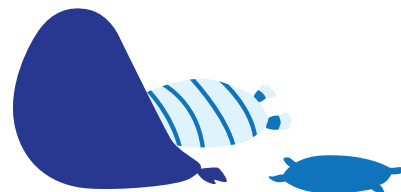
Fluorescent, flickering or reflective lights may hurt an Autistic person's eyes. Consider lighting and any effects in your store.



Trying on new clothes or shoes can be very difficult for some, allow time for customers to familiarise themselves with new items or clothing or footwear.



Customers with Autism may get frightened or confused in busy and crowded spaces. Is your store well laid out or could it be laid out better? Are your changing rooms of adequate size?



If you're based in a shopping centre or outlet, does it have a quiet or sensory space? If so, do you know where it is and how to access it?

